

— Training Outline

Managing multicultural teams



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This course is designed to reduce friction within multicultural teams in a global work environment.

It follows the belief that staff diversity is a competitive advantage and a driver of excellence – if diversity of talents is systematically developed and actively managed.

The course is designed for executives and leaders working with multicultural teams.

Project managers in cross-cultural settings and specialists with extended or regular exposure to overseas markets will benefit from the techniques presented.

With the skills and the knowledge acquired during the course participants are empowered to manage cultural differences and to benefit from those differences in daily work.

- Increase intercultural competence and achieve goals while embracing and managing differences.
- Learn how to benefit from culture dimension models by defining culture and its consequences.

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Structure

1. How multicultural teams operate
 - Building trust
 - Team phases and success factors
 - Using synergies
2. Accepting different truths (Rashomon Effect)
 - Recognizing different perspectives
 - Perspective change
 - Coloring your world
3. Creating optimal conditions
 - Developing common ground
 - Setting up game rules
 - Specifying goals
 - Promoting creativity and innovation
4. How to master conflicts and crises
 - Appreciating cultural differences
 - Listening actively
 - On an equal footing
 - Using storytelling as a leadership tool

Comprehensive learning material is provided during the course.
The recommended number of participants is 12.

Your investment for a standard two-day
face-to-face training session is 1900,- Euro.

The course can also be fully customized
to your organizations specific needs.

You can also get optional access to exclusive E-Learning content.

At the moment the E-Learning course is only available in German.
<https://www.linkedin.com/learning/multikulturelle-teams-fuhren>

Over 500 viewers already watched the course
on LinkedIn Learning.